

List Of Top 10 BPO Companies In India



EXL

EXL Service

Key Clients:

- Pharmacy Benefit Managers
- Payers
- Life Sciences

TechSpeed Inc

Key Clients:

- Midmarket (\$10M – \$1B) – 50%
- Enterprise (>\$1B) – 25%
- Small Business (<\$10M) – 25%



TECHSPEED



4D Global

4D Global

Key Clients:

- Small Business (<\$10M) – 80%
- Midmarket (\$10M – \$1B) – 20%
- Enterprise (>\$1B) – 0%

Infosys BPO

Key Clients:

- Clients in financial Services (industry)
- Healthcare companies
- Clients in Retail, CPG and Logistics (industry)



Infosys
BPM



Trupp Global

Trupp Global

Key Clients:

- Pharmacy Benefit Managers
- Payers
- Life Sciences

Firstsource Solutions Ltd.

Key Clients:

- Healthcare professionals
- Clients In CMT
- Government entities



firstsource



hgs

Hinduja Global Solutions

Key Clients:

- Media & Entertainment
- Real Estate
- Healthcare

Octopus Tech Solutions

Key Clients:

- Midmarket (\$10M – \$1B) – 60%
- Enterprise (>\$1B) – 20%
- Small Business (<\$10M) – 20%



OctopusTech



epicenter

Epicenter

Key Clients:

- Small Business (<\$10M) – 60%
- Midmarket (\$10M – \$1B) – 40%
- Enterprise (>\$1B) – 0%

Go4Customer

Key Clients:

- Clients in BPO Services
- Clients in Outbound Call Center
- Clients in Web-enabled Services



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